

NOTICE OF ELECTRICITY METER REPLACEMENT

E-Distribuzione is replacing the existing electronic meter of customers connected to its networks with a new-generation meter that provides improved features and benefits.

The customer is not required to be present when the meter is being replaced, unless the customer's presence is essential for gaining access to the meter. The replacement work does not require any modifications to the customer's existing electricity supply contract, or the stipulation of a new contract.

The operatives carrying out the replacement, who will always be recognisable by their identification badge, do not require any form of payment.

We advise customers to be wary of anyone claiming to be a representative of **E-Distribuzione** who demands payment to replace their meter, or who is not identifiable as being contracted by **E-Distribuzione**, and to report any improper behaviour to us. In order to identify the operative contracted to carry out the replacement, the customer can ask the operative to generate a PIN code, which can be verified by calling the **Freephone Number 803 500** and selecting option 4, or by using the dedicated service on the **E-Distribuzione app** or **website**.

Every customer whose meter is replaced may request the meter replacement document by calling **Freephone Number 803 500** or registering in the reserved area of the **e-distribuzione.it** website.

While the meter is being replaced, the power supply will be disconnected for a very short time, for which **E-Distribuzione** apologises in advance.

The new meter will come with an information booklet explaining its main features and benefits.

The replacement of the meter for this building is scheduled for

_____ between _____ and _____

For more information, please consult the **e-distribuzione.it** website or call the **Freephone Number 803 500**.

E-Distribuzione thanks you for your cooperation.